



Recommend *a friend*

If someone you
recommend moves
in to an ExtraCare
village, we'll give
you *£500 each.

Friends and family are so special. Imagine how lovely it would be if someone you care for became an ExtraCare resident.

- Would they be happier with more company?
- Is their home becoming too difficult to maintain?
- Would they enjoy the events and activities that we offer?
- Maybe a move to an ExtraCare village would give their family peace of mind.

If you recommend ExtraCare village life to a friend or relative and they purchase, part-purchase or market rent, we'd like to say 'thank you' by rewarding both of you with £500.

There is no limit to the number of people you can recommend. The more, the merrier!

Simply complete this form and email it to raf@extracare.org.uk.

* Terms and Conditions apply, see next page for details.

Your details

Name: _____

Address: _____

Phone number: _____

Email: _____

Date: _____

Referral details

Name: _____

Address: _____

Phone number: _____

Email: _____

Date: _____

Relationship to you: _____

ExtraCare Village: _____

Terms and Conditions

1. The referrer must be an existing ExtraCare resident or an ExtraCare member of staff.
2. This scheme is only available to those looking to purchase, part-purchase or market rent.
3. ExtraCare must be in receipt of this form, prior to receiving the Application for Housing form from the person you are recommending.
4. Self-referrals are prohibited.
5. Where more than one person refers the same individual, only the first referral received and recorded by ExtraCare will qualify for payment under this scheme.
6. You cannot recommend someone retrospectively e.g. after an Application for Housing form has been completed.
7. The referred person must not have previously submitted an enquiry, application, reservation, purchase agreement or any other request for information to ExtraCare, nor appear on any ExtraCare customer, prospect or applicant database.
8. The referred person must not, during the 12 months preceding the referral, have submitted an enquiry, requested information, attended a viewing or event, completed an application, entered into discussions regarding accommodation, or otherwise appeared on any ExtraCare customer, prospect, applicant or marketing database. ExtraCare's records shall be used to determine eligibility under this clause.
9. ExtraCare reserves the right to request reasonable evidence to verify the identity and eligibility of both the referrer and the referred person.
10. ExtraCare reserves the right to withhold, refuse or recover payments where it reasonably believes a referral has been submitted fraudulently, dishonestly, in breach of these Terms and Conditions, or through manipulation of the scheme.
11. The maximum reward payable in respect of any single referred person is £1,000 in total, comprising £500 payable to the referrer and £500 payable to the referred person.
12. £500 will be paid to you and your referred person once the referred person has completed their move into an ExtraCare village and commenced occupation of their property under a completed purchase, part-purchase or rental agreement.
13. Payments will be made within 30 days of the referred person completing their move to an ExtraCare village (as above).
14. Payments will be made via bank transfer.
15. By submitting a referral, you confirm that you have permission to provide the referred person's contact details and understand that personal data will be processed in accordance with ExtraCare's Privacy Policy (www.extracare.org.uk/privacy-notices/).
16. Submission of a referral does not guarantee that the referred person will be accepted for accommodation or that any payment will become due under this scheme.
17. ExtraCare reserves the right to amend, suspend or withdraw this scheme at any time. Any such change will not affect rewards that have already qualified under these Terms and Conditions.



Head office

The ExtraCare Charitable Trust

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W: www.extracare.org.uk

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